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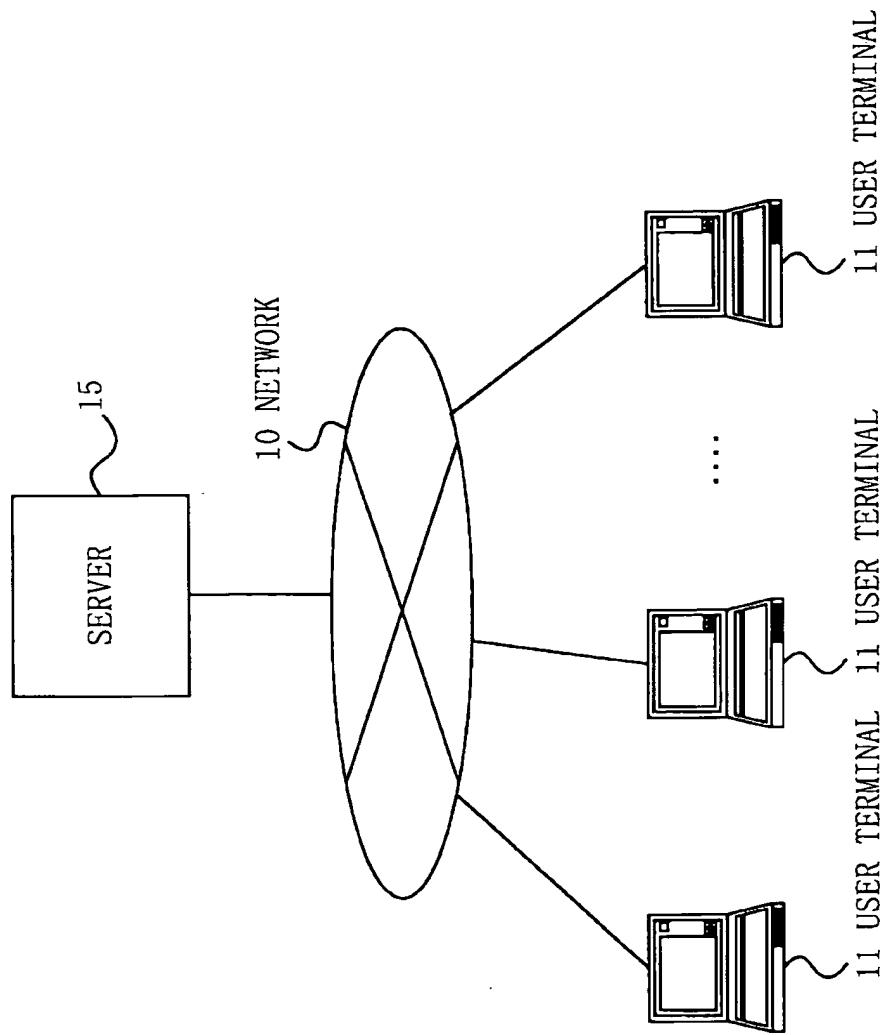


FIG. 1

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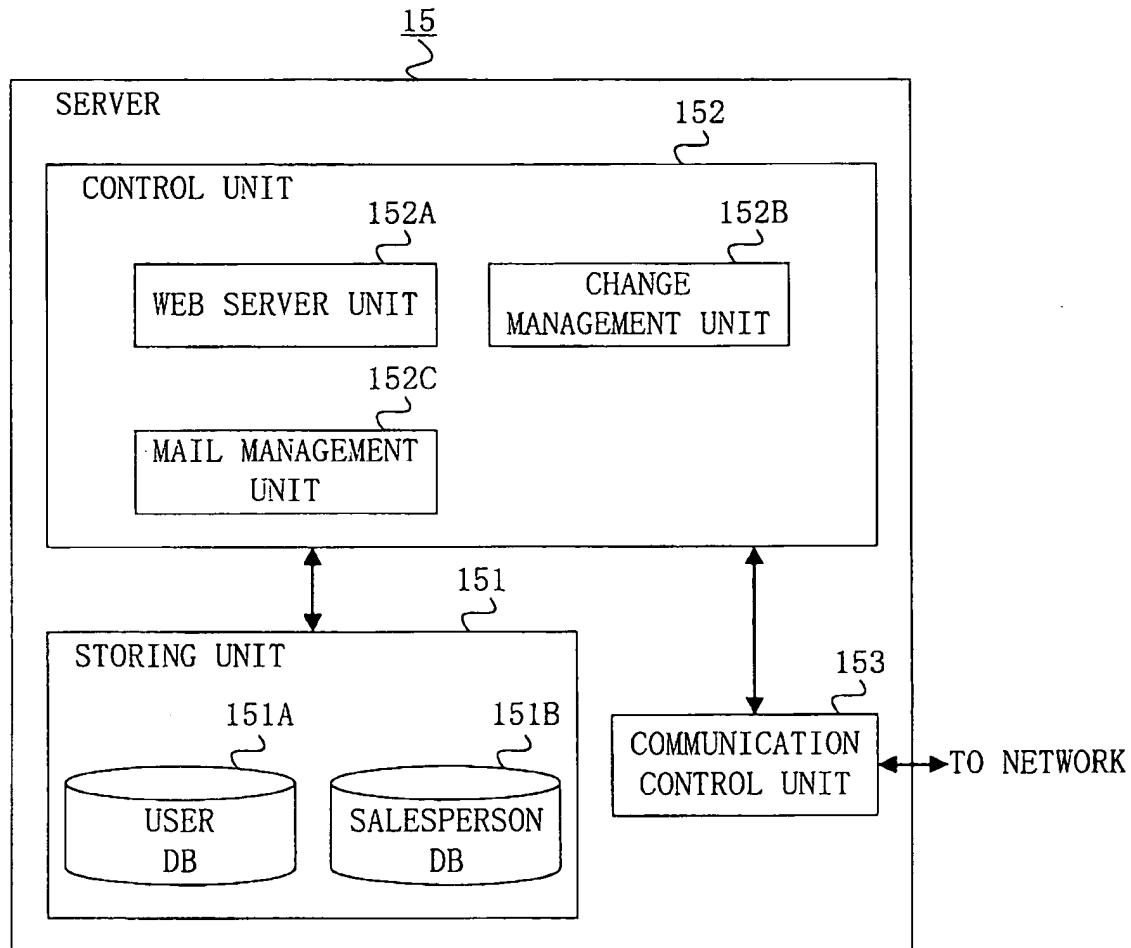


FIG. 2

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USER INFORMATION

COMPANY ID	COMPANY NAME	USER ID	USER NAME	PASSWORD	E-MAIL ADDRESS	...
xxxxxx	xxxxxx	U111	xxxxxx	xxxxxx	xxxxx@xxxx.xxxx	
xxxxxx	xxxxxx	U112	xxxxxx	xxxxxx	xxxxx@xxxx.xxxx	
C001						

FIG. 3

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## SALESPERSON INFORMATION

SALESPERSON ID	SALESPERSON NAME	ATTRIBUTE	IMAGE (FILE NAME)	...
A100	oooo	xxxxxxxxxxxx	file01	...
A101	oooo	xxxxxxxxxxxx	file02	...
A102	oooo	xxxxxxxxxxxx	file03	...
A103	oooo	xxxxxxxxxxxx	file04	...
A104	oooo	xxxxxxxxxxxx	file05	...
:	:	:	:	:

FIG. 4

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## REPRESENTATIVE INFORMATION

COMPANY ID	SALESPERSON ID	...
C001	A105	...
	A211	...
	A345	...
C002	A110	...
	A303	...
	A432	...
:	:	:

FIG. 5

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## SELECTION INFORMATION

COMPANY ID	USER ID	SALESPERSON ID	...
C001	U111	A105	...
	U112	A345	...
	:	:	:
:	:	:	:

FIG. 6

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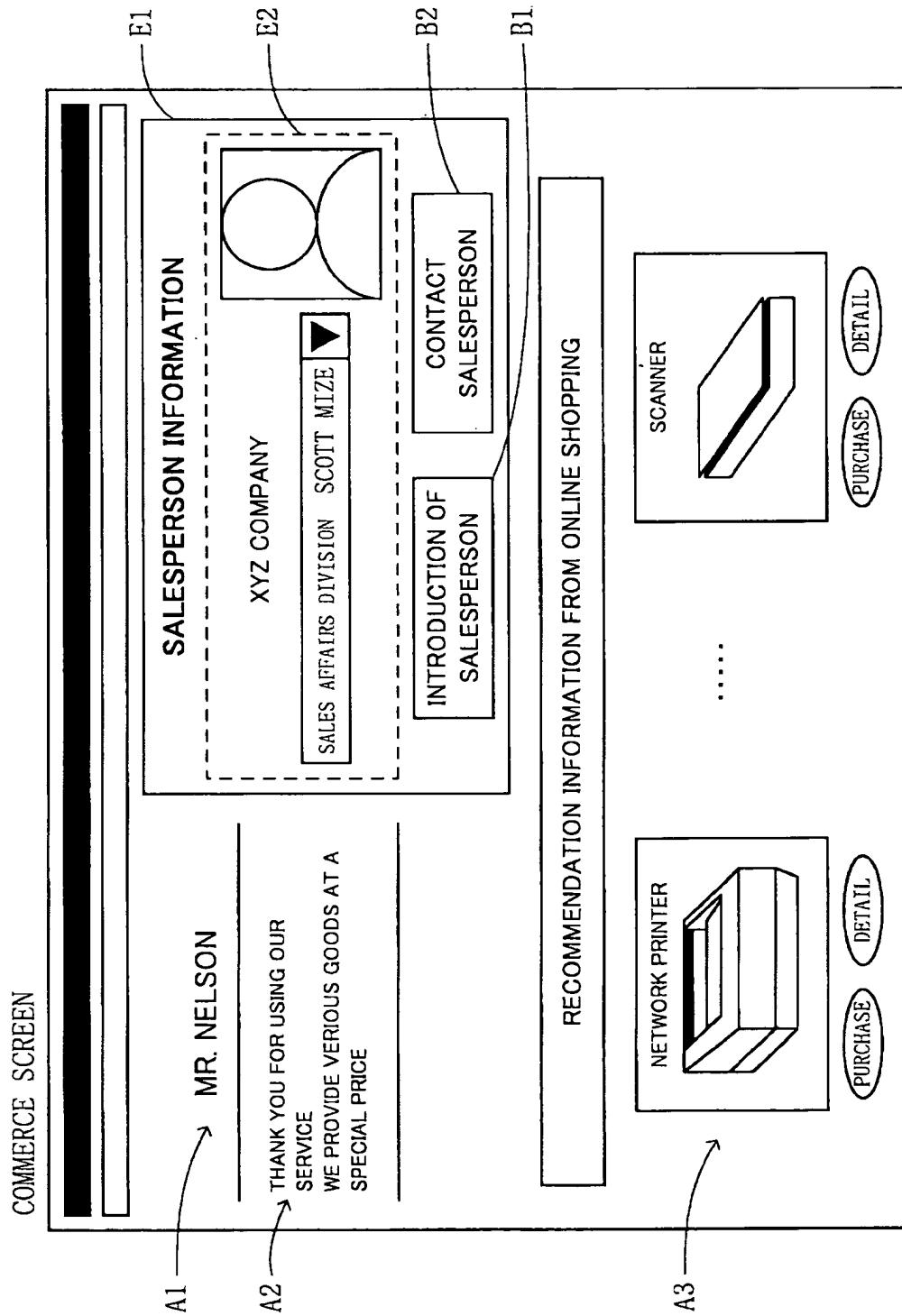


FIG. 7

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INTRODUCTION SCREEN

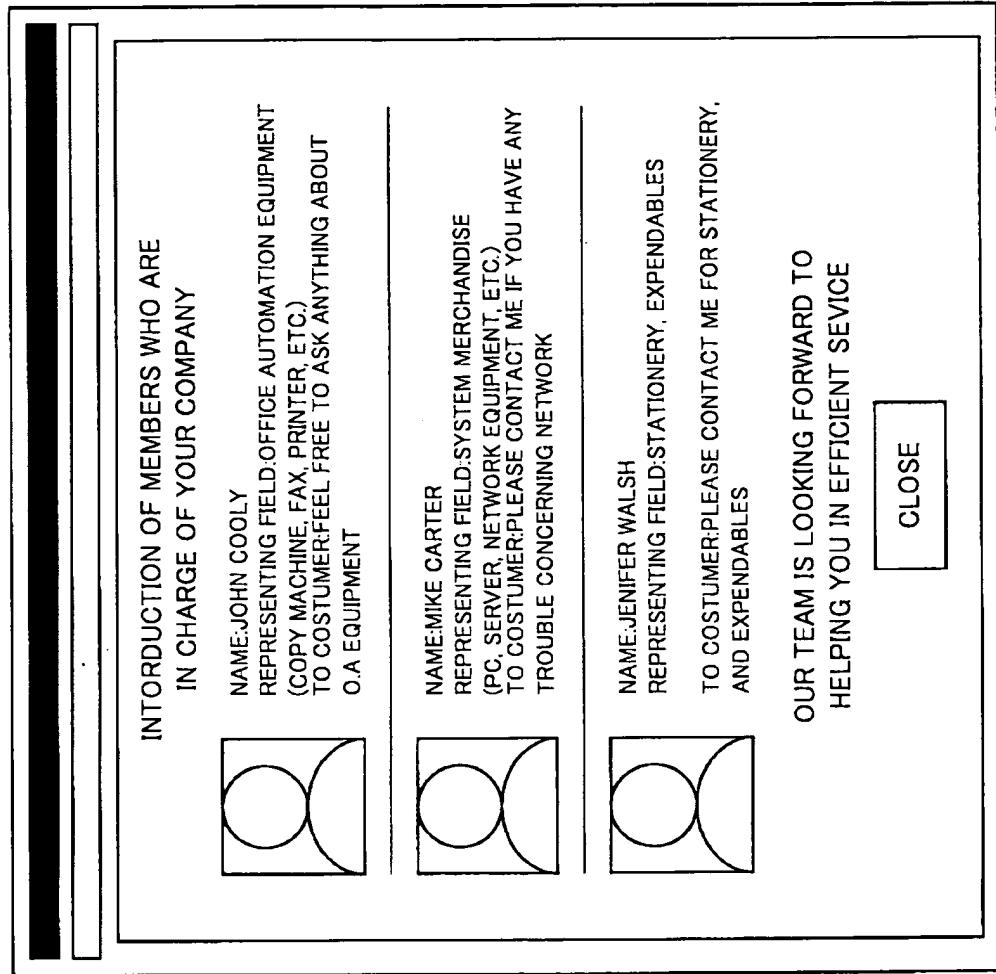


FIG. 8

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## CONTACT SCREEN

CONTACT FORM TO SALESPERSON

PLEASE INPUT NECESSARY INFORMATION, AND CLICK SEND  
BUTTON. THE SALESPERSON WILL CONTACT YOU AFTERWARDS.

● PLEASE SELECT SENDING DESTINATION

SALES AFFAIRS DIVISION SCOTT MIZE ▼

NAME XXXX

■ WAY OF CONTACT

BY PHONE  
TELEPHONE NUMBER XX-XXXX-XXXX

BY E-mail  
E-MAIL ADDRESS XXXXX@XXX.XXX

CONTACT CONTENT

SEND

The diagram illustrates a contact form interface with the following callouts:

- S1:** Points to the dropdown menu for selecting the sending destination.
- C1:** Points to the text input field for the name.
- C2:** Points to the text input field for the telephone number and the dropdown menu for selecting contact by phone.
- C3:** Points to the text input field for the email address.
- C4:** Points to the 'SEND' button.

FIG. 9

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## MAIL SESSAGE

XYZ COMPANY MR. THOMAS YOUNG

DEAR SIR,

THERE IS CHANGE IN THE REPRESENTATIVE WHO IS IN CHARGE OF YOUR COMPANY. THE CHANGE IS AS BELOW. WE HOPE THAT WE WILL CONTINUE TO HAVE GOOD BUSINESS WITH EACH OTHER.

REPRESENTATIVE WHO WILL NEWLY BE IN CHARGE OF YOUR COMPANY

NAME:KENNETH CARTER

REPRESENTING FIELD:OFFICE AUTOMATION EQUIPMENT

MESSAGE:I WOULD LIKE TO DO MY BEST IN BEING OF HELP TO YOU

REPRESENTATIVE WHO HAS BEEN IN CHARGE OF YOUR COMPNAY

NAME:JIM CARL TOM

REPRESENTING FIELD:OFFICE AUTOMATION EQUIPMENT

MESSAGE:IT WAS A PLEASURE BEING OF SERVICE TO YOU

WITH REGARDS,

YYY COMPANY

BUSINESS DIVISION

GENERAL MANAGER, DAN HALEY

FIG. 10

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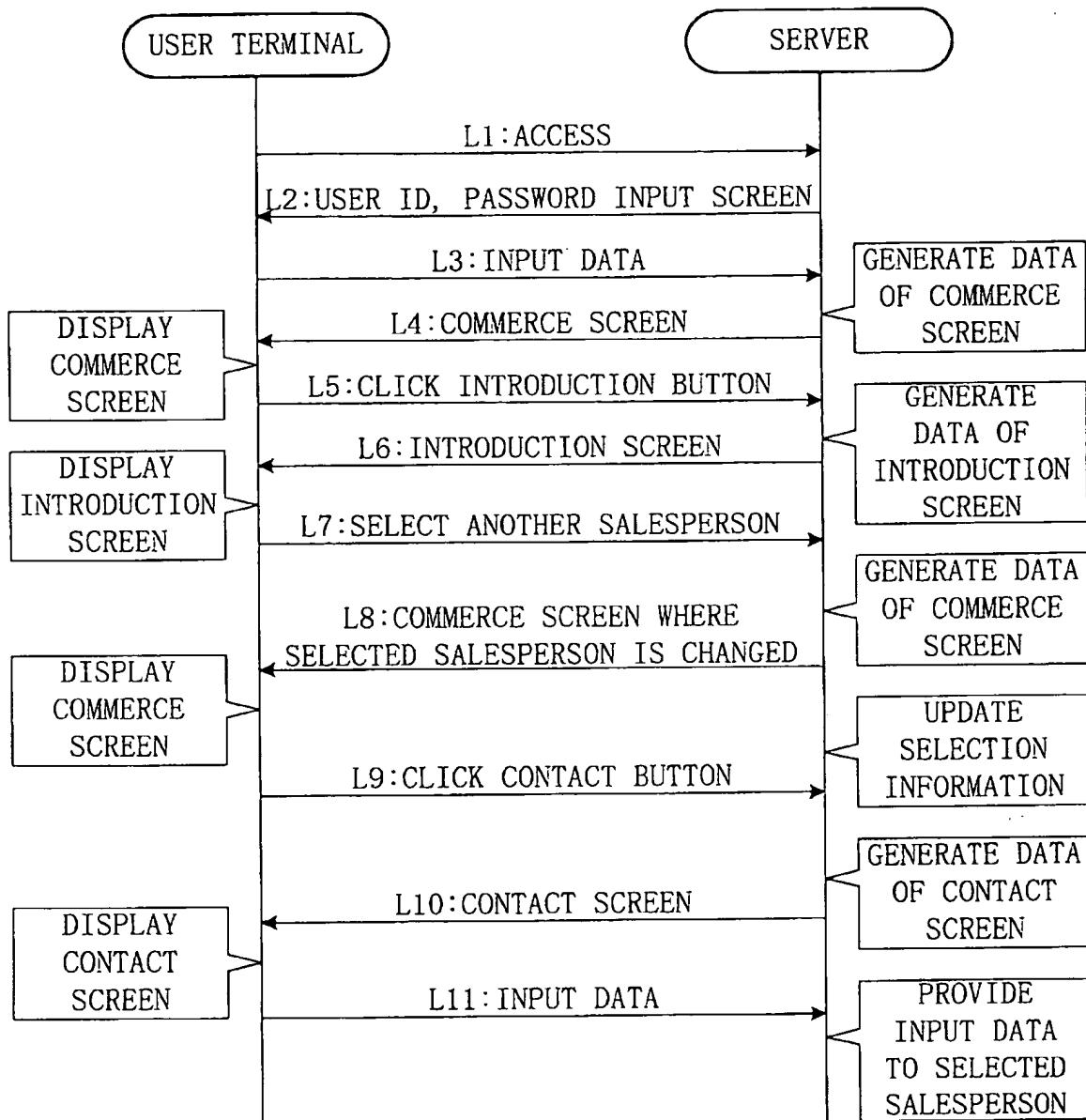


FIG. 11

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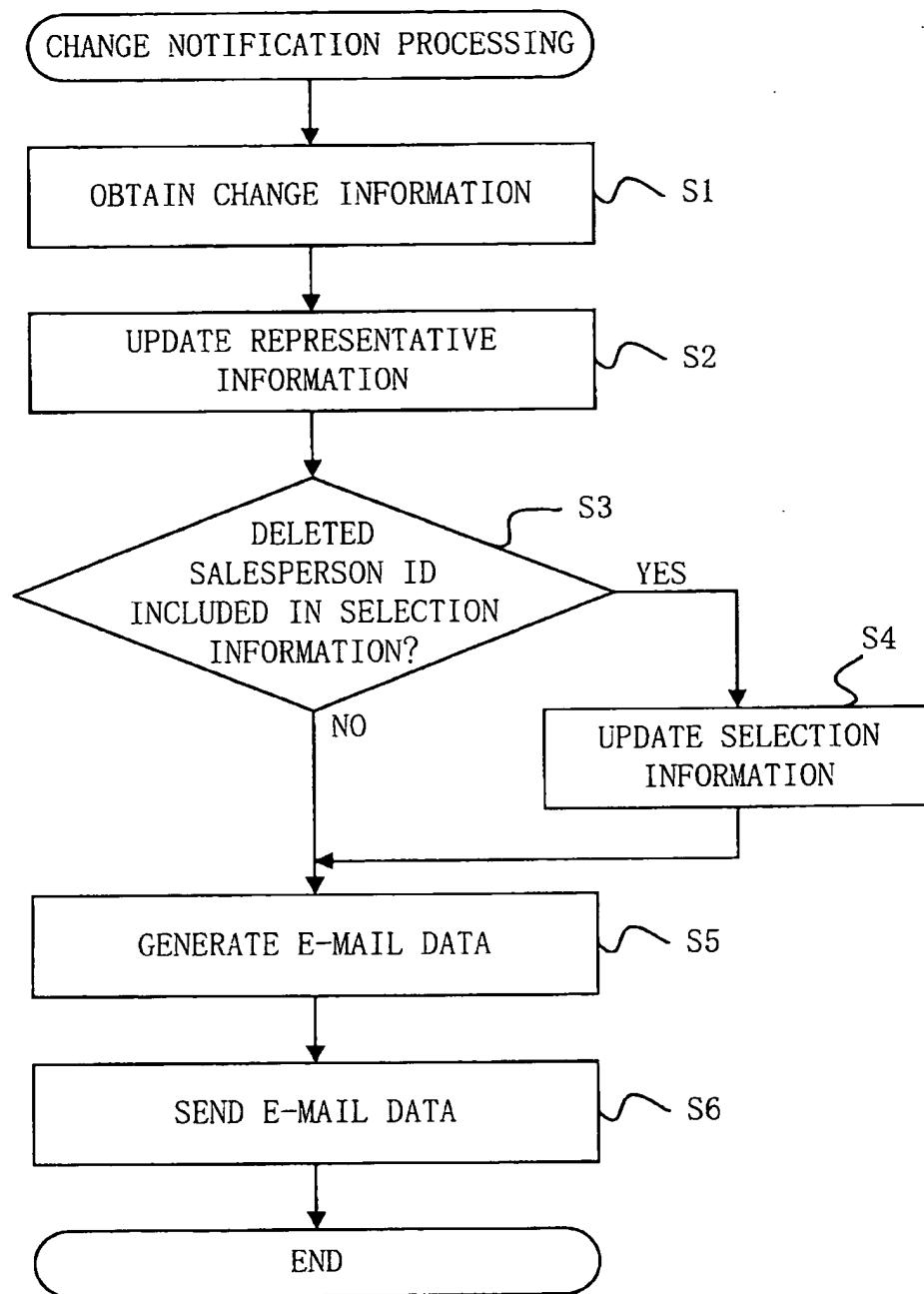


FIG. 12